



# TOWN OF ERIE

645 Holbrook Street  
Erie, CO 80516

## Town Council

**Board Meeting Date: 2/26/2019**

---

**File #:** 19-067, **Version:** 1

---

**SUBJECT: Consent**

A Resolution Of The Board Of Trustees Of The Town Of Erie Approving An Agreement For Services With Mission Critical Systems, Inc. For Network Services

**DEPARTMENT: IT**

**PRESENTER: Denise Jakan**

**FISCAL INFORMATION:**

Cost as Recommended: \$100,000

Balance Available: \$100,000

Budget Line Item Number: 100-80-110-600040

New Appropriation Required: No

**STAFF RECOMMENDATION:**

Approve Resolution authorizing an amendment to the Master Service Agreement

**SUMMARY AND BACKGROUND OF SUBJECT MATTER:**

The Town migrated to a virtualized server environment in 2014 with a strategy to replace the server equipment at the end of the 5-year warranty or end of support. The warranty will expire February 2019 on all virtual server equipment. Approving the proposed Resolution/amendment to the Master Service Agreement will enable the Town's current vendor, Mission Critical Systems, to proceed with replacing 3 domain controllers/physical servers that have reached end of life, all VM hosts, SAN devices, and network switches.

Previous Background. On January 14, 2014 the Board of Trustees approved Resolution 14-15 regarding a service agreement to provide server virtualization of the server environment with a 5-year service warranty. Virtual servers allow the Town to make the most of current technology and provide better service with fewer risks.

On December 3, 2018 the Board approved a request for Sole Source to allow the Town's current network and critical maintenance service provider, Mission Critical Systems, to purchase and migrate to the new environment.

**ATTACHMENTS:**

1. Resolution
2. Mission Critical GSA