

# TOWN OF ERIE



## **Town Council**

**Board Meeting Date: 2/14/2017** 

File #: 17-075, Version: 1

#### SUBJECT:

Year End Communications Report - 2016

<u>COMMUNICATIONS CALENDAR</u>: Attached is the Communications Calendar for 2016 which provides statistical information on the release and reach of Town of Erie communications, including the following details:

- 299 Unique Announcements Released via "Notify Me"
- 12 New Videos Released

#### **FACEBOOK INSIGHTS:**

4,471 Page "Likes" - 45.6% increase from 2015

<u>WEBSITE</u>: The attached yearly Website Overview Report includes visitor statistics for www.erieco.gov including the following information:

Total Page Visits: 697,307Total Unique Visits: 392,341

40% of website traffic comes from a mobile device

## ERIE GOVERNMENT TELEVISION STREAMING VIDEO:

Total Page Views: 5,599

Total Visits: 2,395

## **NEW RESIDENT PACKETS:**

Total Packets Mailed: 899

## **ERIE STUFF:**

- 122 requests submitted in 2016
- 65% of requests submitted were completed within 3 days or less

**DEPARTMENT:** Administration

PRESENTER: Fred Diehl, Assistant to the Town Administrator

#### FISCAL INFORMATION:

Cost as Recommended: N/A
Balance Available: N/A
Budget Line Item Number: N/A
New Appropriation Required: N/A

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**STAFF RECOMMENDATION:** 

**SUMMARY AND BACKGROUND OF SUBJECT MATTER:** 

**ATTACHMENTS:**