## **Communication Calendar - February 2017**

| NOTIFICATIONS & POSTS  | CivicSend Message | Newsflash Posted on | Facebook Post |  |
|--|-------------------|---------------------|---------------|--|
| Subscribers:   | 5,604             | Website             |               |  |
| 2/1: Puppy Found by Erie Police Officer                                      |                   |                     | Х             |  |
| 2/2: Sustainability Success Stories  | Х                 | Х                   | Х             |  |
| 2/7: Free Business Start-Up Seminar - Tuesday, February 21st                 | Х                 | Х                   |               |  |
| 2/8: Town of Erie is Hiring!   |                   |                     | Х             |  |
| 2/8: Utility Customer's Guide to 2017 Rate Fees                              | Х                 | Х                   | Х             |  |
| 2/8: REGISTER TODAY! Town of Erie Citizens' Police Academy                   | Х                 | Х                   | Х             |  |
| 2/9: Nine Mile Corner Site Activity  | Х                 | Х                   | Х             |  |
| 2/9: Plug & Abandon Courtesy Notice from Anadarko Petroleum Corporation      | Х                 | Х                   |               |  |
| 2/10: You've made a SPLASH by saving water. THANK YOU!                       | Х                 | Х                   | Х             |  |
| 2/10: 02/14 Board of Trustees Agenda Now Available Online                    | Х                 |                     | Х             |  |
| 2/10: Updated Activity Notice from Crestone Peak Resources                   | Х                 | Х                   |               |  |
| 2/11: 'Like' Erie P&R on Facebook  |                   |                     | Х             |  |
| 2/12: 2017 Residential Tree Incentive Program                                | Х                 | Х                   | Х             |  |
| 2/14: Valentine's Day Flash Sale @ ECC                                       |                   |                     | Х             |  |
| 2/15: Erie Board of Trustees Action Items - February 14, 2017                | Х                 | Х                   | Х             |  |
| 2/16: Boulder County Court Finds in Erie's Favor                             | Х                 | Х                   | Х             |  |
| 2/17: Plug & Abandon Courtesy Notice from Crestone Peak Resources            | Х                 | Х                   |               |  |
| 2/17: Extended Working Hours at Meadowlark School Approved                   | Х                 | Х                   | Х             |  |
| 2/17: Learn the Facts: View Court Order Finding in Erie's Favor at Nine Mile | Х                 | Х                   | Х             |  |
| 2/17: Shared from MVFR ~ Fire near Coal Creek Trail                          |                   |                     | Х             |  |
| 2/18: The Boneyard at Reliance Park Temporary Closure                        | Х                 | Х                   |               |  |
| 2/20: Town of Erie Police Department Introductions                           | Х                 | Х                   | Х             |  |
| 2/21: 02/21 Board of Trustees Special Meeting Agenda Available Online        | Х                 |                     | Х             |  |
| 2/21: Sooper 3 Months  | Х                 | Х                   | Х             |  |
| 2/22: High Fire Danger in Erie   | Х                 | Х                   | Х             |  |
| 2/23: Erie Town Hall Open House  | Х                 | Х                   | Х             |  |
| 2/23: Irrigation Pond Improvements   | Х                 | Х                   |               |  |
| 2/23: Kum & Go Robbery Suspect Identified - Warrant Issued                   | Х                 | Х                   | Х             |  |
| 2/24: 02/28 Board of Trustees Agenda Now Available Online                    | Х                 | Х                   | Х             |  |
|  |                   |                     |               |  |

| TOWN OF ERIE CALENDAR NOTIFICATIONS                               | Notify Me Message | Event Posted on Website |
|---|-------------------|-------------------------|
| Subscribers Count & Follower                                      | s: 701            |                         |
| 2/5: Tree Board Meeting (2/8)                                     | Х                 | Х                       |
| 2/10: Open Space and Trails Advisory Board Meeting (2/13)         | Х                 | Х                       |
| 2/11: Board of Trustees Regular Meeting (2/14)                    | Х                 | Х                       |
| 2/12: Sustainability Ad-Hoc Committee Meeting (2/15)              | Х                 | Х                       |
| 2/12: Planning Commission Meeting (2/15)                          | Х                 | Х                       |
| 2/18: Open Space and Trails Advisory Board Special Meeting (2/21) | Х                 | Х                       |
| 2/18: Board of Trustees Special Meeting (2/21)                    | Х                 | Х                       |
| 2/24: Historic Preservation Advisory Board Meeting (2/27)         | Х                 | Х                       |
| 2/25: Board of Trustees Regular Meeting (2/28)                    | Х                 | Х                       |
| 2/26: Sustainability Ad-Hoc Committee Meeting (3/1)               | Х                 | Х                       |
| 2/26: Planning Commission Meeting (3/1)                           | Х                 | Х                       |
| 2/27: Erie Town Hall Open House (3/2)                             | Х                 | Х                       |

| <u>UTILITY BILL INSERTS</u> Total  | Mailed Bills | Emailed Bills |  |
|--|--------------|---------------|--|
| Cycle Billing / 2017 Residential Tree Incentive Program / 2017 Water-Wise Programs | 6,923        | 1,551         |  |

| NEW RESIDENT PACKETS  Total: | Packets Mailed This<br>Month | Total Mailed YTD |  |
|------------------------------|------------------------------|------------------|--|
|                              | 55                           | 135              |  |

| ERIE STUFF - TOWN OF ERIE OFFICIAL MOBILE APPLICATION  Total: |     | Google Play Downloads | TOTAL<br>ALL TIME |
|---|-----|-----------------------|-------------------|
|   | 620 | 379                   | 999               |

| YOUTUBE CHANNEL                  | Views Via YouTube | Newsflash Posted on<br>Website | Facebook<br>Views |
|----------------------------------|-------------------|--------------------------------|-------------------|
| Reach via Subscribers & Visitors |                   |                                |                   |
| Town of Erie   Sooper 3 Months   | 94                | Х                              | 3,092             |

updated: 3/8/2017



# **February 2017 Facebook Insights**

## Town of Erie, Colorado – Government Page

| All Posts Published          |   |          |                 |          |                           |                                 |  |  |
|------------------------------|---|----------|-----------------|----------|---------------------------|---------------------------------|--|--|
|                              |   | Read     | :h: Organic / F | Paid 🔻 🔳 | Post Clicks Reactions, Co | mments & Shares                 |  |  |
| Published ▼                  | Post  | Туре     | Targeting       | Reach    | Engagement                | Promote                         |  |  |
| 02/24/2017<br>3:19 pm        | February 28th Board of Trustee s Agenda available online: http      | S        | 0               | 672      | 13   2                    | Boost Post                      |  |  |
| 02/23/2017<br>5:51 pm        | The Town of Erie Police Depart ment is notifying the public that    | S        | 0               | 2.4K     | 273<br>25                 | Boost Post                      |  |  |
| 02/23/2017<br>8:50 am        | The public is invited to attend a n Open House to celebrate the     | <u>_</u> | 0               | 2К       | 30  <br>15                | Boost Post                      |  |  |
| 02/22/2017<br>7:44 am        | High Fire Danger in Erie! The T own of Erie Police Department       | S        | 0               | 2.2K     | 108 <b> </b><br>32        | Boost Post                      |  |  |
| 02/21/2017<br>3:23 pm        | King Soopers has been open f or 3 months in Erie, and things        | •        | 0               | 5.4K     | 438<br>175                | C View Results Boosted: \$5.84  |  |  |
| 02/21/2017<br>8:53 am        | February 21st Board of Trustee<br>s Special Meeting Agenda Avai     | S        | 0               | 1K       | 80   3                    | Boost Post                      |  |  |
| 02/20/2017<br>8:30 am        | We're back with more introducti<br>ons to the Town of Erie Police   | S        | 0               | 2.8K     | 166 <b>1</b> 55           | Boost Post                      |  |  |
| 02/17/2017<br>4:05 pm        | Learn the Facts: View Court Or der Finding in Erie's Favor at Ni    | S        | 0               | 4.2K     | 336<br>95                 | C View Results Boosted: \$20.00 |  |  |
| 02/17/2017<br>2:36 pm        | Update from MVFR at 3:05 PM:<br>Fire approximately 5 acres in si    | <b>6</b> | 0               | 1.7K     | 319 23                    | Boost Post                      |  |  |
| 02/17/2017<br>11:18 am       | The Town of Erie has approved a request made by Boulder Vall        | S        | 0               | 1.8K     | 132 <b>I</b> 18           | Boost Post                      |  |  |
| 02/16/2017<br>4:33 pm        | Boulder County Court Finds in Erie's Favor Today the Boulder        | S        | 0               | 10.4K    | 1.7K<br>303               | Boost Post                      |  |  |
| <b>02/15/2017</b><br>9:03 am | Erie Board of Trustees Action It<br>ems – February 14, 2017 In Thi  | S        | 0               | 3К       | 451 <b>1</b> 29           | Boost Post                      |  |  |
| <b>02/14/2017</b><br>8:10 am | The Erie Community Center is having a Valentine's Day FLAS          | <u>_</u> | 0               | 612      | 13                        | Boost Post                      |  |  |
| 02/12/2017<br>8:14 am        | It's not too early to starting think ing about spring * • > The Eri | S        | <b>@</b>        | 2.4K     | 223<br>28                 | Boost Post                      |  |  |

| All Posts Published  |  |          |           |       |   |             |       |                                |
|--|--|----------|-----------|-------|---|-------------|-------|--------------------------------|
| Reach: Organic / Paid Post Clicks Reactions, Comments & Shares |  |          |           |       |   |             |       |                                |
| Published ▼  | Post   | Туре     | Targeting | Reach |   | Engag       | ement | Promote                        |
| <b>02/11/2017</b><br>7:27 am                                   | Don't miss out on program upd ates, registration reminders an      | S        | 0         | 724   | I | 23<br>3     |       | Boost Post                     |
| 02/10/2017<br>4:01 pm  | February 14th Board of Trustee s Agenda available online: http     | S        | 0         | 806   | I | 28<br>1     |       | Boost Post                     |
| 02/10/2017<br>11:47 am   | You've made a SPLASH by Sa ving Water. THANK YOU! We're            | S        | 0         | 1K    | I | 39<br>6     |       | Boost Post                     |
| 02/09/2017<br>9:00 am  | Nine Mile Corner Site Activity:<br>Evergreen Devco, Inc., the Tow  | S        | 0         | 948   | I | 40<br>2     |       | Boost Post                     |
| 02/08/2017<br>7:15 pm  | HURRY! Only 7 spots remaining for the 17th session of the To       | S        | 0         | 1.7K  |   | 134<br>18   | •     | Boost Post                     |
| 02/08/2017<br>12:01 pm   | Utility Customer's Guide to 201<br>7 Rate Fees: The Town of Erie,  | S        | 0         | 1.1K  | I | 81<br>3     | 1     | Boost Post                     |
| 02/08/2017<br>9:08 am  | The Town of Erie is currently ac cepting applications for part tim | S        | 0         | 2.4K  |   | 394<br>30   |       | Boost Post                     |
| <b>02/02/2017</b><br>3:03 pm                                   | Sustainability Success Stories! The Board of Trustees recently     | S        | 0         | 2.1K  | I | 137<br>36   |       | C View Results Boosted: \$10.0 |
| 02/01/2017<br>9:41 am  | This male puppy was found this morning near Erie Parkway & N       | <u>-</u> | 0         | 7K    |   | 1.4K<br>147 |       | Boost Post                     |

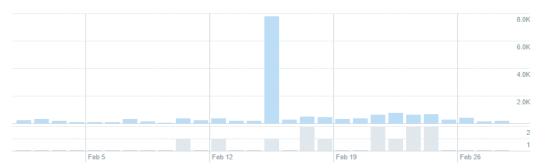


# February 2017 Boosted Posts

Town of Erie, Colorado – Government Page

|  | Boosted Post<br>Completed                       | 1,657          | 990                                      | \$5.84           |
|--|---|----------------|--|------------------|
| THINGS COULDN  | Completed                                       | People Reached | Post Engagements                         | Spent of \$20.00 |
| ooben  | King Soopers has been open for 3 months in Er   |                |  |                  |
| 200  | Promoted by Erie Colorado on 02/22/2017         |                |  | Boost Agair      |
| marry, State of Cohorado<br>, Cohorado Moyra parit i | Boosted Post<br>Completed                       | 2,531          | 209                                      | \$20.00          |
| TV, Publisher.                                       | Completed                                       | People Reached | Post Engagements                         | Spent of \$20.00 |
| N RENEWAL AUTHORITY Care Numbs Division 3            | Learn the Facts: View Court Order Finding in Er |                | 2000 2000 400 400 400 400 400 400 400 40 |                  |
| RINTING RESPONDENTS MOTION TO T                      | Promoted by Erie Colorado on 02/18/2017         |                |  | Boost Agair      |
|  | Boosted Post                                    | 1,403          | 48                                       | \$10.00          |
|  | Completed                                       | People Reached | Post Engagements                         | Spent of \$10.00 |
|  | Sustainability Success Stories! The Board of Tr |                |  |                  |
|  |   |                |  |                  |
|  | Promoted by Erie Colorado on 02/03/2017         |                |  | Boost A          |

#### Your Tweets earned 16.2K impressions over this 28 day period



YOUR TWEETS
During this 28 day period, you earned **579 impressions** per day.

#### Engagements

per day

Showing 28 days with daily frequency









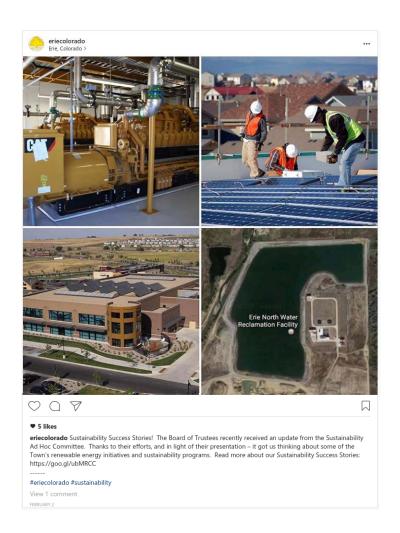


- ➤ Impressions: The total number of times all of your posts have been seen.
- Reach: The number of unique accoutns that have seen any of your posts.
- **Profile Views**: The number of times your profile was viewed.
- **Website Clicks**: The number of taps on the website in your profile.

As of: 3/8/2017

| Followers | Impressions | Reach | Profile Views | Website Clicks | Total # of Posts |   |
|-----------|-------------|-------|---------------|----------------|------------------|---|
| 79        | 134         | 63    | 37            | 1              | 5                | _ |

### **February Posts:**







# Erie Stuff Requests | February 1 - February 28, 2017

| Date Created | ID      | Request Type               | <b>Current Status</b> | Date Completed | Days Open | Source  |
|--------------|---------|----------------------------|-----------------------|----------------|-----------|---------|
| 2/14/2017    | 2349192 | Questions/Comments         | COMPLETED             | 2/15/2017      | 0.6       | Iframe  |
| 2/18/2017    | 2359965 | Non-Emergency Police Issue | COMPLETED             | 2/21/2017      | 3.01      | Android |
| 2/26/2017    | 2381684 | Questions/Comments         | COMPLETED             | 2/27/2017      | 0.73      | iOS     |

#### Website Overview Report for www.erieco.gov - February 2017

| Total Unique Visits | For the Month: | 29,326 | Year to Date: 62,357  |
|---------------------|----------------|--------|-----------------------|
| Total Page Visits   | For the Month: | 53,999 | Year to Date: 116,435 |

| Top 25 Web Pages Visited                | # of Visits | Rank |  |
|---|-------------|------|--|
| Home Page                               | 9,948       | #1   |  |
| Erie Community Center                   | 2,040       | #2   |  |
| Paying Your Bill                        | 836         | #3   |  |
| Police Department                       | 463         | #4   |  |
| Group Fitness                           | 434         | #5   |  |
| Aquatics                                | 338         | #6   |  |
| King Soopers at Vista Ridge Marketplace | 337         | #7   |  |
| Camp Erie                               | 310         | #8   |  |
| Building Division                       | 299         | #9   |  |
| Nine Mile Corner                        | 248         | #10  |  |
| Annual Spring and fall Clean-up         | 205         | #11  |  |
| Adult & Youth Sport                     | 194         | #12  |  |
| 2017 Town of Erie Special Events        | 181         | #13  |  |
| Landfills                               | 176         | #14  |  |
| Fees & Membership                       | 174         | #15  |  |
| Programs                                | 168         | #16  |  |
| Fire                                    | 166         | #17  |  |
| Employment Opportunites                 | 157         | #18  |  |
| Human Resources                         | 153         | #19  |  |
| Classes & Programs                      | 149         | #20  |  |
| Cycle Billing                           | 149         | #21  |  |
| Departments                             | 149         | #22  |  |
| Trail Maps                              | 147         | #23  |  |
| Sale Tax Information                    | 144         | #24  |  |
| Erie Munincipal Airport                 | 141         | #25  |  |

Erie Government Television Streaming Video via Website - OVERVIEW



597
Total Page Views **②** 

**280**Total Visits **⊙**

236

♣ Total Unique Visitors •



0

#### WHAT MEDIA YOUR CITIZENS ARE VIEWING

| All Media   | Il Media Live Events Encoder Streams On Demand Media |   |          |                 |    |  |
|---|--|---|----------|-----------------|----|--|
| Filter by title   | 9  |   |          |                 |    |  |
| Media Title <b> ⊕</b>   |  |   | Type 🚱 💠 | Total Views 🕢 🤄 |    |  |
| BOARD OF TRUSTEES MEETING on 2017-02-28<br>6:30 PM - Pre-Meeting Community Room     |  |   | Encoder  | 105             |    |  |
|   | Pre Meeting Co                                       | MEETING on 2017-02<br>mmunity Room 5:45   |          | Archive         | 63 |  |
|   |  | MEETING on 2017-02<br>ommunity Room - Fel |          | Live event      | 34 |  |
| BOARD OF TRUSTEES MEETING on 2017-01-17<br>5:00 PM - STUDY SESSION - Jan 17th, 2017 |  |   | Archive  | 26              |    |  |
| Board of Trustees - Jan 27th, 2015  |  | Archive                                   | 25       |                 |    |  |
|   | TRUSTEES N<br>Sep 13th, 2016                         | MEETING on 2016-09                        | 9-13     | Archive         | 13 |  |
| Board of Ti   | rustees - Aug 2                                      | 25th, 2015                                |          | Archive         | 8  |  |
| Planning C  | ommission on   | 2017-02-15 6:30 PM                        | - Feb    | Archive         | 8  |  |

